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Michel MATHIEU

Director

BORN IN

DATE OF FIRST APPOINTMENT 28/04/2016

TERM OF OFFICE ENDS: ordinary general shareholders' meeting called to approve the financial statements for the year ending 31/12/2017

NUMBER OF SHARES HELD:

current

BUSINESS ADDRESS

LCL Immeuble Rhône 20 avenue de Paris 94811 VILLEJUIF CEDEX

COMPLIANCE WITH REGULATIONS ON PLURALITY OF OFFICES AFEP-MEDEF CODE

yes

FRENCH MONETARY AND FINANCIAL CODE

yes

BIOGRAPHY

Michel Mathieu began his career at Crédit Agricole Gard in 1983. He went on to become Manager in 1990 and in 1995 joined the Caisse Régionale du Midi as Deputy CEO. In 1999, he was appointed CEO of the Caisse Régional du Gard and then, from 2005, of the Caisse Régionale du Midi. The Caisses Régionales du Gard and du Midi were merged in 2007 and Michel Mathieu took charge as CEO of the newly created merged Bank, the Caisse Régionale du Languedoc. In 2010, Michel Mathieu moved to Crédit Agricole S.A. as Deputy CEO responsible for Group central functions and, from May 2015, for asset management and insurance. In August 2015 he became Crédit Agricole S.A. Deputy CEO responsible for retail banking subsidiaries, including LCL and international, and for the operations and transformation function. Since April 2016, he has been CEO of LCL, and remains in charge of Crédit Agricole S.A.'s retail banking subsidiaries division (including LCL and international), Member of the Executive Committee.

Michel Matthieu is a director of Eurazeo and several Crédit Agricole Group entities. He is also President of the charity supporting the Manège de Chaillot theatre.

OTHER POSITIONS AND OFFICES HELD AS OF 31/12/2016

In Crédit Agricole Group companies:

- > Director, Cariparma, since 2010
- > Director, Crédit Agricole Egypt, since 2012
- > Deputy CEO, subsidiaries and retail banking, Crédit Agricole S.A., since 2015
- > Vice-Chairman of Supervisory Board, Crédit du Maroc, since 2015
- > CEO, LCL, since 2016
- > Permanent representative of LCL, Pacifica, since 2016
- > Permanent representative of LCL, Prédica, since 2016
- > Chairman of the Board of Directors, CACI, since 2016

In other listed companies:

> Member of Supervisory Board, Eurazeo, since 2012

In unlisted companies:

> None

In other entities:

> None

OTHER POSITIONS AND OFFICES HELD IN PAST YEARS (2012-2016) THAT ARE NO LONGER HELD

In Crédit Agricole Group companies:

- > Director, Amundi, 2011-2012
- > Director, CACEIS, 2011-2013
- > Director, Prédica, 2011-2016
- > Director, CA-CIB, 2012-2016
- > Director, LESICA, 2013-2016
- > Director, CA PAYMENT SERVICES, 2015-2016

In unlisted companies:

> None

In other entities:

> None

Laurence DANON-ARNAUD

Director (independent), Chairwoman of Strategic Committee and member of Compensation Committee

BORN IN

1056

DATE OF FIRST APPOINTMENT 30/09/2015

TERM OF OFFICE ENDS:

ordinary general shareholders' meeting called to approve the financial statements for the year ending 31/12/2016

NUMBER OF SHARES HELD

BUSINESS ADDRESS

Cordial Investment & Consulting 30, boulevard Victor-Hugo 92200 Neuilly-sur-Seine

COMPLIANCE WITH REGULATIONS ON PLURALITY OF OFFICES AFEP-MEDEF CODE

ves

FRENCH MONETARY AND FINANCIAL CODE

yes

BIOGRAPHY

Laurence Danon started her career in 1984 at the Ministry for Industry. In 1989, she joined the ELF group where she exercised commercial duties within the Polymer Division. In 1991, she became director of the Industrial Specialty Division before being appointed in 1994 as Head of the Global Division of Functional Polymers. In 1996, she was entrusted with the Executive Management of ATO-FINDLEY Adhésives, which subsequently became BOSTIK, a subsidiary of the TOTAL Group, the world number 2 in adhesives. Appointed as Chairwoman and CEO of PRINTEMPS and member of PPR's Executive Committee in 2001, she left her post in 2007 after the successful sale of PRINTEMPS in October 2006.

Laurence Danon then joined Edmond de Rothschild Corporate Finance in 2007 as a Management Board member, and was then Chairwoman of the Management Board until December 2012. She joined the investment bank Leonardo & Co. in early 2013 as Chairwoman of the Board of Directors.

Subsequent to the sale of Leonardo & Co. SAS to Natixis in June 2015, Laurence Danon joined its family office business, Cordial Investment & Consulting.

OTHER POSITIONS AND OFFICES HELD AS OF 31/12/2016

In Crédit Agricole Group companies:

> None

In other listed companies:

> Director and Chairwoman of Audit Committee, TF1, since 2010

In unlisted companies:

> Director, Cordial Investments & Consulting Ltd, since 2015

In other entities:

> Member of the Académie des Technologies, since 2015

OTHER POSITIONS AND OFFICES HELD IN PAST YEARS (2012-2016) THAT ARE NO LONGER HELD

In Crédit Agricole Group companies:

> None

In other listed companies:

- > Director, Diageo plc, 2006-2015
- > Member of Supervisory Board and Chairwoman of the Appointments and Compensation Committee, BPCE, 2009-2013

In unlisted companies:

- > Member, then Chairwoman, of the Management Board of Edmond De Rothschild Corporate Finance, 2007-2012
- > Chairwoman of the Board of Directors of Leonardo & Co. 2013-2014
- > Senior advisor of Natixis Partners, 2015-2016

In other entities:

> Chairwoman of Committees, MEDEF, 2005-2013

Hélène MOLINARI

Director (independent), Chairwoman of Nominations Committee

BORN IN

1063

DATE OF FIRST APPOINTMENT 30/09/2015

TERM OF OFFICE ENDS: ordinary general shareholders' meeting called to approve the financial statements for the year ending 31/12/2016

NUMBER OF SHARES HELD

BUSINESS ADDRESS

19 bis, rue des Poissonniers 92200 Neuilly-sur-Seine

COMPLIANCE WITH REGULATIONS ON PLURALITY OF OFFICES AFEP-MEDEF CODE

ves

FRENCH MONETARY AND FINANCIAL CODE

yes

BIOGRAPHY

Hélène Molinari began her career in 1985 with Cap Gemini as information technology consultant. She then joined the Robeco Group in 1987 to develop the institutional sales activity. In 1991, she helped to set up AXA Asset Managers (later AXA Investment Managers), with responsibility for the Retail team, *before* becoming the Marketing and E-business Director in 2000. Then, in 2004, she became Global Communication and Brand Director. In 2005, she joined Laurence Parisot at the head of MEDEF, of which she was appointed Deputy CEO and member of the Executive Council in 2011.

In 2013, she joined the strategic committee of BE-BOUND, a digital start-up. In parallel, she became a corporate officer of AHM Conseil, a company specialised in the organisation of cultural events.

OTHER POSITIONS AND OFFICES HELD AS OF 31/12/2016

In Crédit Agricole Group companies:

> None

In other listed companies:

> Member of the Supervisory Board and member of the Nominations, Compensation and Governance Committee Lagardère SCA, since 2012

In unlisted companies:

- > Member of Strategic Committee, BE BOUND, since 2013
- > Manager, AHM Conseil, since 2014

In other entities:

- > Member of the Steering Committee of Everyone sings against cancer (Tout le monde chante contre le cancer), since 2010
- > Member of the Steering Committee of the Women of Influence Award (Prix de la femme d'influence) since 2013
- > Director of the Boyden Foundation, since 2013

OTHER POSITIONS AND OFFICES HELD IN PAST YEARS (2012-2016) THAT ARE NO LONGER HELD

In Crédit Agricole Group companies:

> None

In other listed companies:

> Director, AXA IM SA, 2005-2013

In unlisted companies:

> Director, AXA IM Ltd, 2005-2013

In other entities:

- > Director, Nos Quartiers ont du Talent, 2005-2013
- > Director, Les Journées de l'entrepreneur, 2006-2013
- > Director, Entreprendre pour apprendre, 2010-2013
- > Deputy CEO and Member of Executive Board, MEDEF, 2011-2013

Christian ROUCHON

Director, Chairman of Audit and Risk Management Committees

BORN IN

1960

DATE OF FIRST APPOINTMENT 23/12/2009

TERM OF OFFICE ENDS:

ordinary general shareholders' meeting called to approve the financial statements for the year ending

31/12/2016

NUMBER OF SHARES HELD 200

BUSINESS ADDRESS

CRCAM Sud Rhône-Alpes 15-17, rue Paul-Claudel 38000 Grenoble

COMPLIANCE WITH REGULATIONS ON PLURALITY OF OFFICES AFEP-MEDEF CODE

yes

FRENCH MONETARY AND FINANCIAL CODE

yes

BIOGRAPHY

Christian Rouchon joined the Crédit Agricole Group in 1988 as Accounting and Finance Manager of Caisse Régionale de la Loire, then of the Caisse Régionale Loire Haute-Loire in 1991, before becoming Chief Financial Officer thereof in 1994. In 1997, he was appointed as Information Systems Manager of the Loire Haute-Loire Regional Bank. In 2003, he then became Deputy Chief Executive Officer in charge of the operation of the Caisse Régionale des Savoie before joining the Caisse Régionale Sud Rhône-Alpes in September 2006 as Deputy Chief Executive Officer in charge of development. In April 2007 – six months later – he became Chief Executive Officer.

OTHER POSITIONS AND OFFICES HELD AS OF 31/12/2016

In Crédit Agricole Group companies:

- > CEO, Caisse Régionale du Crédit Agricole Sud Rhône-Alpes, since 2007
- > Director, Square Habitat Sud Rhône-Alpes, since 2007
- > Non-partner Manager, SEP Sud Rhône-Alpes, since 2008
- > Chairman of the Board of Directors, BforBank, since 2010
- > Chairman of the Board of Directors, Crédit Agricole Home Loan SFH, since 2013
- Chairman of the Financial Organisation Committee, rapporteur for the Finance and Risk Commission, Member of the Companies and Wealth Project Committee and the Rates Committee, FNCA, since 2013

In other listed companies:

> None

In unlisted companies:

> None

In other entities:

> Vice-Chairman of the ANCD, since 2011

OTHER POSITIONS AND OFFICES HELD IN PAST YEARS (2012-2016) THAT ARE NO LONGER HELD

In Crédit Agricole Group companies:

- > Director and Chairman of Audit Committee, CAAGIS, 2009-2013
- > Director, Foncaris, 2009-2013
- > Representative of the CRCAM Sud Rhône-Alpes, Chairman of Square Achat SAS, 2009-2013
- > Director, Crédit Agricole Fonds d'Investissement et de Recherche Fireca, 2010-2014
- > Director, Fireca, 2010-2014
- > Representative of CRCAM Sud Rhône-Alpes, director, C3A, 2008-2014
- > Chairman, SAS Capida, 2009-2015
- > Chairman, GIE CA Technologies et Services, 2010-2014
- > Director, FIA-NET Europe, 2011-2012

In other listed companies:

None

In unlisted companies:

> None

In other entities:

> None

Andrée SAMAT

Director

BORN IN

1950

DATE OF FIRST APPOINTMENT 30/09/2015

TERM OF OFFICE ENDS: ordinary general shareholders'

meeting called to approve the financial statements for the year ending

31/12/2016

NUMBER OF SHARES HELD

BUSINESS ADDRESS

CRCAM Provence Cote D'azur 111, avenue Émile-Dechame BP 250 06708 Saint-Laurent-du-Var Cedex

COMPLIANCE WITH REGULATIONS ON PLURALITY OF OFFICES AFEP-MEDEF CODE

yes

FRENCH MONETARY AND FINANCIAL CODE

yes

BIOGRAPHY

Andrée Samat began her career with the Crédit Agricole Group in 1996 as director of the Caisse Locale du Beausset, where she became Chairwoman in 2000.

From 2003 to 2014, she served as director of the Caisse Locale à Vocation Départementale Du Var, and became Deputy Chairwoman in 2008. In 2006, she also served as director of the Caisse Régionale de Provence Côte d'Azur, where she became Chairwoman of the Board of Directors in March 2009.

Andrée Samat is also a Municipal Councilor, Deputy Mayor of St Cyr sur Mer and Deputy Mayor and Deputy Chairwoman of the Var Department Council (83).

OTHER POSITIONS AND OFFICES HELD AS OF 31/12/2016

In Crédit Agricole Group companies:

- > Chairwoman, Caisse Locale du Beausset, since 2000
- > Chairwoman of the Board of Directors, Caisse Régionale de Provence Côte d'Azur, since 2009
- > Chairwoman, Enterprise Foundation, Crédit Agricole Provence Côte d'Azur, since 2009
- > Director Sofipaca SA, since 2010, director, Sofipaca Gestion, since 2010
- > Director, Crédit Agricole Indosuez Wealth (formerly Crédit Foncier de Monaco), since 2010
- > Director, Carispezia, since 2011
- > Director, Disability and Employment at Crédit Agricole, since 2011
- > Representative of the CRCAM Provence Côte d'Azur, Chairwoman, CREAZUR, since 2012
- > Member of Training Programmes Committee, IFCAM, since 2012
- > Member of Healthy Ageing Committee FNCA, since 2013
- > Member of Client Releations Committee, FNCA, since 2013

In other listed companies:

> None

In unlisted companies:

> None

In other entities:

- > Deputy Maire of Saint-Cyr sur Mer, since 2008
- > Vice-Chairwoman of the Conseil départemental du Var, since 2015

OTHER POSITIONS AND OFFICES HELD IN PAST YEARS (2012-2016) THAT ARE NO LONGER HELD

In Crédit Agricole Group companies:

- > Director, Caisse Locale à Vocation Départementale du Var, 2003-2014
- > Vice-Chairwoman, Caisse Locale à Vocation Départementale du Var, 2008-2014
- > Member of Finance and Risk Committee, FNCA, 2011-2013
- > Chairwoman, Regional Federation of Crédit Agricole Provence Côte d'Azur, 2013-2015

In other listed companies:

> None

In unlisted companies:

> None

In other entities:

> None